Pre-Bid Clarifications: Annexure -3

Question -1: Specifications of Equipment listed in the tender documents and to be maintained.

Answer-1: Necessary information has already been provided in Annexure – VI of the tender document. However, as requested additional information is provided in the appended document.

Question-2: Elaborate the modus of operations for undertaking Breakdown Maintenance of the various plants at Bharati Station with/without the Specialist support of OEMS Specialists.

Answer-2: Breakdown maintenance of various plants at Bharati is the responsibility of Contractor/ Maintenance Company assuming that the company will have in-house capability. Currently, contract with OEM is over and no specialist support is available to NCAOR. However, specialist support from any of the OEM can be sought by the Contractor/ Maintenance Company on call basis on their cost and expense. NCAOR will, however, support only for liaising.

Question-3: Share for how many years the Technical support and Spares support from various OEMS who have supplied the equipment at Bharati Station is available to NCAOR.

Answer-3: After 5 years of commissioning, no technical support is available under contractual agreement however, support can be sought on call basis by the Contractor/ Maintenance Company as elaborated above. Same is true for spare support as well. Spares are procured by NCAOR following procedures of the Govt. of India based on the demand projected by the Contractor/ Maintenance Company.